

# VREDESTEIN

TIRES



LIMITED WARRANTY

# VREDESTEIN TIRES LIMITED WARRANTY

This limited warranty ("Warranty") only applies to the original retail purchaser, from an authorized Vredestein dealer located in the 50 United States or the District of Columbia or any province or territory of Canada, of a new replacement Vredestein-brand passenger or light truck tire of certain tread design patterns listed below that was installed on a vehicle used for personal, family or household purposes, and was never installed or used on any vehicle other than the vehicle on which it was originally installed. Additionally, to be eligible for coverage under this Warranty, the tire must be the size, load index, and speed rating equivalent to or greater than that specified by the manufacturer of the vehicle on which it was installed. Proof of purchase is required for any applicable coverage under the Warranty. Warranty exclusions are set forth below, including in the section "Exclusions from the Warranty"; these exclusions apply to all coverages included in the Warranty.

This Warranty includes the following coverages, to the extent applicable to the tire as described in more detail below.

- 30-Day Trial Period for New Sets of Four Tires
- 100-Day trial Period for New Sets of Four Tires
- Mileage Tread-Wear Coverage
- Limited Road Hazard Replacement Program
- Standard Coverage

30-DAY TRIAL PERIOD FOR NEW SET OF FOUR TIRES (QUATRAC 5, QUATRAC, QUATRAC PRO, ULTRAC VORTI+, ULTRAC VORTI R+, SPRINT CLASSIC, SPRINT +, SNOWTRAC 5, WINTRAC, WINTRAC PRO, COMTRAC CARGO A/S TREAD PATTERN DESIGN ONLY)

If, for any reason, you are not satisfied with a new set of four Vredestein Quatrac 5, Quatrac, Quatrac Pro, Ultrac Vorti+, Ultrac Vorti R+, Sprint Classic or Sprint+, Snowtrac 5, Wintrac, Wintrac Pro or Comtrac Cargo A/S tires installed on the same vehicle, you may return them to the original place of purchase for a full refund of your purchase price within 30 days of purchase, the loss of the first 2/32" (1.59 mm) in tread depth, or 500 miles (804km) traveled after purchase, whichever comes first. This 30-day trial period shall only apply to tires purchased as a set of four tires; it shall not apply to purchases of less than four tires.

100-DAY TRIAL PERIOD FOR NEW SET OF FOUR TIRES (HITRAC, HYPERTRAC, PINZA AT P-METRIC, PINZA AT LT, PINZA HT P-METRIC, PINZA HT LT TREAD PATTERN DESIGN ONLY)

If, for any reason, you are not satisfied with a new set of four Vredestein Hitrac, Hypertrac, Pinza AT P-Metric, Pinza AT LT, Pinza HT P-Metric, or Pinza HT LT tires installed on the same vehicle, you may return them to the original place of purchase for a full refund of your purchase price within 100 days of purchase, the loss of the first 2/32" (1.59mm) in tread depth, or 1000 miles (1610 km) traveled after purchase, whichever comes first. This 100-day trial period shall only apply to tires purchased as a set of four tires; it shall not apply to purchases of less than four tires.

FURTHER LIMITATIONS AND EXCLUSIONS ON 30-DAY AND 100-DAY TRIAL PERIOD COVERAGES: Tires must be returned undamaged. Tires that fall within one or more of the Exclusions from the Warranty are excluded from these trial periods and refunds do not apply.

## MILEAGE TREAD-WEAR COVERAGE

Pattern	Mileage	KM	Trial	Road Hazard	Pattern	Mileage	KM	Trial	Road Hazard
Quatrac 5	45,000	75,000	30 days	Yes	Hypertrac	50,000	80,000	100 days	Yes
Quatrac	55,000	90,000	30 days	Yes	Pinza AT P-Metric	70,000	115,000	100 days	Yes
Quatrac Pro	50,000	80,000	30 days	Yes	Pinza AT LT	50,000	80,000	100 days	No
Quatrac Pro+	55,000	90,000	30 days	Yes	Pinza HT P-Metric	70,000	115,000	100 days	Yes
HiTrac	70,000	115,000	100 days	Yes	Pinza HT LT	50,000	80,000	100 days	No
Ultrac Pro	N/A	N/A	30 days	Yes	SnowTrac 5	N/A	N/A	30 days	Yes
Ultrac Vorti +	N/A	N/A	30 days	Yes	Wintrac Ice	N/A	N/A	N/A	N/A
Ultrac Vorti R+	N/A	N/A	30 days	Yes	Wintrac	N/A	N/A	30 days	Yes
Sprint Classic	N/A	N/A	30 days	N/A	Wintrac Pro	N/A	N/A	30 days	Yes
Comtrac Cargo A/S	N/A	N/A	30 days	N/A	Wintrac Pro+	N/A	N/A	30 days	Yes

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If the tread wears out (i.e., the tread becomes worn to 2/32" (1.59mm) shown by the tread wear indicators molded into the tread grooves) on any of a set of four Vredestein tires in the above patterns installed on the same vehicle before the accompanying miles (km) is reached, you will be given a credit toward an equivalent new Vredestein tire equal to the pro-rated cost of the new tire for the difference between the miles (km) warranted and the number of miles that the original tire was used (i.e. credit = [miles warranted – actual miles traveled] / miles warranted x current selling price of an equivalent new Vredestein tire).

To be eligible for this coverage, you must rotate the tires every 6,000 miles (9,956 km) in accordance with prescribed rotation patterns or more frequently as recommended by the vehicle manufacturer, and you must provide evidence of rotation and maintenance including alignment upon request. Some vehicles come from the vehicle manufacturer with "split fitments" – meaning different size tires on the front and rear axles. As these tires cannot be rotated as recommended by Vredestein, the mileage warranty on each **rear tire** will cover half the number of miles as the standard mileage warranty for that tire design.

## **LIMITED ROAD HAZARD REPLACEMENT PROGRAM (QUATRAC 5, QUATRAC, QUATRAC PRO, HITRAC, HYPERTRAC, ULTRAC VORTI+, ULTRAC VORTI R+, PINZA AT P-METRIC, PINZA HT P-METRIC, SNOWTRAC 5, WINTRAC, WINTRAC PRO TREAD PATTERN DESIGN ONLY)**

You will be given an equivalent new tire, free of charge, if any tire within a set of four Quatrac 5, Quatrac, Quatrac Pro, HiTrac, Hypertrac, Ultrac Vorti+, Ultrac Vorti R+, Pinza AT P-Metric, Pinza HT P-Metric, Snowtrac 5, Wintrac, or Wintrac Pro tires installed on the same vehicle suffers non-repairable damage from puncture, snag, cut, bruise or impact break caused by road hazards (for example, nails, glass, potholes, and other debris) while driving on maintained roads before the earlier of the loss of the first 2/32" (1.59 mm) of tread depth or one (1) year from the date of purchase.

**THIS IS NOT A REPRESENTATION OR WARRANTY THAT A TIRE CANNOT OR WILL NOT SUFFER NON-REPAIRABLE DAMAGE OR FAIL IN SERVICE, INCLUDING WITHOUT LIMITATION, DUE TO PUNCTURE, SNAG, CUT, BRUISE, OR IMPACT BREAK CAUSED BY ROAD HAZARDS. TIRES CAN AND DO SUFFER NON-REPAIRABLE DAMAGE AND FAIL IN SERVICE, INCLUDING WITHOUT LIMITATION, DUE TO PUNCTURE, SNAG, CUT, BRUISE, OR IMPACT BREAK CAUSED BY ROAD HAZARDS, AS WELL AS OTHER FACTORS. YOU REMAIN RESPONSIBLE FOR THE PROPER USE, MAINTENANCE, AND REMOVAL FROM SERVICE OF YOUR TIRES.**

## **STANDARD COVERAGE (ALL TREAD PATTERN DESIGNS)**

If your Vredestein-brand passenger or light truck tire becomes unserviceable as a result of any issues with materials or workmanship within the manufacturer's control within one (1) year from the date of purchase and before the loss of the first 2/32" (1.59 mm) of tread depth, Vredestein will give you an equivalent new tire free of charge. If your Vredestein-brand passenger or light truck tire becomes unserviceable as a result of any issues with materials or workmanship within the manufacturer's control after one (1) year from the date of purchase or after the loss of the first 2/32" (1.59 mm) of tread depth, but there remains at least 2/32" (1.59 mm) of tread depth on the tire, Vredestein will give you a prorated credit towards an equivalent new Vredestein tire equal to the cost of the new tire times the percentage of the original usable tread depth that remains on the tire at the time it becomes unserviceable (i.e. credit = [original tread depth – remaining tread depth] / [original tread depth – 2/32" (1.59 mm)] x cost of the new tire).

## **PROVISIONS THAT APPLY TO ALL COVERAGES, TRIAL PERIODS, PROGRAMS, AND COMPONENTS OF THE WARRANTY**

### **EXCLUSIONS FROM THE WARRANTY:**

This Warranty does not cover the following tires or issues, all of which are expressly excluded from the Warranty:

- Any tires that become unserviceable due to:
  - Conditions caused by road hazards, such as (i) impact break, (ii) cuts, (iii) punctures, or (iv) snags, except to the extent covered by the Limited Road Hazard Replacement Program for the limited duration thereof, if applicable, and subject to all limitations thereto and all other exclusions in the "Exclusions from the Warranty."
  - Conditions resulting from stone drilling, or vandalism.
  - Conditions resulting from (i) improper installation; (ii) wheel misalignment; (iii) tire/wheel assembly imbalance; (iv) use of an improper wheel; (v) improper mounting or dismount; (vi) improper repair; (vii) misapplication; (viii) use of tire chains; or mechanical failure including without limitation failed shocks, struts, alignment, or balancing, or contact with vehicle components including without limitation fenders, exhaust system, or springs; or
  - Conditions resulting from other consumer damage, such as (i) improper tire and/or vehicle maintenance, (ii) misuse, (iii) abuse, (iv) improper inflation, (v) overloading, (vi) over-deflection, (vii) failure to follow recommended rotation practices, (viii) high-speed spin-up, (ix) accident, collision, impact with another vehicle or animal, fire, or chemical corrosion, or (x) racing or competitive events.
- Ride disturbances after the first 2/32" (1.59mm) of treadwear or due to damaged wheels or any vehicle condition, or one (1) year from the date of manufacture, whichever is first.
- Any tires that have had any material added to the tire after the tire leaves the manufacturer's factory (e.g., tire fillers, sealants, balancing substances, etc.).
- Any tires that are used not in full accordance with the intended use of the vehicle on which they were mounted and the recommendations of the vehicle manufacturer.
- Any tires used outside of the United States or Canada.
- Any tires used in any commercial services (e.g., tires used for taxi service, delivery, etc.).
- Any tires stored improperly.
- Any tires installed on any vehicle other than the vehicle on which they were originally installed.
- Any tires that were acquired as used (e.g., tires purchased used, equipped on a pre-owned vehicle, etc.).
- Any tires that have been altered in any manner after leaving the manufacturer's factory (e.g., additional siping, buffing, stud pin holes, re-grooving, truing, etc.).
- Any tires worn to 2/32" (1.59mm) or less of remaining tread depth as shown by the tread wear indicators molded into the tread grooves.
- Any tires with ozone or weather-cracking or weather-checking that are over four (4) years from the date of manufacture or date of purchase.
- Any tires (8) years or older from the DOT date printed on the sidewall of the tire\*
- Any tires that were original equipment tires installed on any vehicle when it left the manufacturer's factory; and
- Any tires that were provided as replacement tires under any warranty claim.

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\* While most tires will need to be replaced sooner, Vredestein recommends that any tire (including a spare tire) that was manufactured more than eight (8) years previous (as determined by the DOT code stamped on the tire) be removed from service and replaced from service with a new tire, even if the tire appears serviceable and even if it has not reached the legal treadwear limit. Any tire that should otherwise be replaced based on wear, damage, or any other factor should not be kept in service regardless of the tire's date of manufacture. A stated removal period in no way reduces your responsibility to replace tires earlier as needed. If you have questions about the condition or serviceability of your tire, have it inspected by a tire service professional. Also, vehicle manufacturers may recommend a shorter chronological age at which a tire should be replaced based on their understanding of the specific vehicle application. Vredestein recommends that you refer to the vehicle's owners' manual for guidance on the vehicle manufacturer's replacement recommendations. Vredestein recommends that any such vehicle manufacturer's instruction or recommendation to replace tires at an earlier chronological age be followed (but regardless of any such vehicle manufacturer's instruction or recommendation, any tire's replacement period should not exceed 8 years from the tire's date of manufacture).

This Warranty extends only to the original retail consumer. This Warranty is not transferrable. This Warranty does not extend to purchasers who are not consumers (e.g., commercial entities).

There are no express warranties on Vredestein-brand tires other than this Warranty. **ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE ARE LIMITED TO THE DURATION AND LIMITATIONS OF THIS EXPRESS WARRANTY AND ARE OTHERWISE FULLY DISCLAIMED. NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND IS MADE BY VREDESTEIN OR SHALL BE IMPLIED BY LAW.**

Some states and other jurisdictions do not allow limitation on how long an implied warranty last, so the above limitation may not apply to you.

**LIMITATION OF DAMAGES: IN NO EVENT AND UNDER NO CIRCUMSTANCE, INCLUDING FOR BREACH OF WARRANTY, NEGLIGENCE OR OTHER TORT, ON ANY PRODUCT LIABILITY AND/OR STRICT LIABILITY THEORY, OR ANY OTHER THEORY OF LIABILITY, SHALL VREDESTEIN BE LIABLE TO YOU OR ANY OTHER PERSON OR ENTITY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, LOST PROFIT, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPUTATION, PUNITIVE OR OTHER DAMAGE, COST (INCLUDING FOR REPLACEMENT TRANSPORTATION), EXPENSE, OR LOSS OF ANY KIND.**

Some states and other jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

This Warranty does not cover taxes or the cost of any services that you incur for anyone to inspect, attempt to repair, or remove any tires covered by this Warranty, or to replace, handle, mount, or balance replacement tires, or any other charges for labor. Under all circumstances you will be responsible to pay those taxes and costs.

No representative or dealer has authority to make any representation, promise, or agreement on behalf of Vredestein, except as stated in this Warranty. Any tire, no matter how well constructed, may become unserviceable, including fail in service, due to conditions beyond the control of the manufacturer. Under no circumstances is this Warranty a representation that a tire failure cannot occur.

This warranty gives you specific legal rights and you may also have other rights that vary from state to state or province to province.

To make a claim under this Warranty, contact the dealer from which you purchased the tires. (If that dealer no longer exists, or no longer handles Vredestein tires, contact Vredestein at the contact details set out below.) You may be required to sign a claim form supplied by the dealer or Vredestein.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For further assistance, please contact us:

Apollo Tires (US) Inc.  
6 Concourse Parkway, Building 6  
29th Floor, Suite 2920  
Atlanta, GA 30328, USA

(877)234-0867

[contact.us@apollotyres.com](mailto:contact.us@apollotyres.com)



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